



**YOUR OPINION IS IMPORTANT**

Name & first name

Company

Concern:  
Your removal from

to

**the Swiss Moving Company places your opinion in the center of our daily reflection, that is why we ask to all our customers to fill the following questionnaire. By answering and adding your comments, you will help us to improve permanently our services.**

Thank you for sending back to us this form by email ([management@thesmc.com](mailto:management@thesmc.com)) or by post to the following address: the Swiss Moving Company – Route des Avouillons 30 – 1196 Gland - Switzerland

**YOUR OPINION AT ORIGIN**

	Excellent	Well	Means	Bad
What would be your appreciation of the first contact which you had with our team?				
What would be your appreciation on the professionalism of the visit of estimation				
What would be your appreciation on the removal team?				

Comments

## YOUR OPINION AT DESTINATION

	Excellent	Well	Means	Bad
What would be your appreciation on the administrative personnel?				
What would be your appreciation on the removal team?				

There was damage noticed on arrival?                      yes                      no

If yes, your damage was settled to your satisfaction?                      yes                      no

Comments

## GENERAL IMPRESSION

	Excellent	Well	Means	Bad
What would be your general appreciation on the follow-up of your moving?				
What would be your general appreciation on the administrative personnel?				

Would you use again or you would recommend our services for another moving?                      yes                      no

Place

Date

Signature

**the Swiss Moving Company SA**

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